

Assessment of the Master Thesis – Opponent

Study program: International Economic Relations

Field of Study: International Business – Central European Business Realities

Academic Year: 2018/2019

Master Thesis Topic: Business Process Outsourcing of Procurement Operations, Challenges and Opportunities.

Author's Name: Paul Charles Casimir Dréano

Ac. Consultant's/Supervisor's Name: Ing. Petr Jirsák, Ph.D.

Opponent's Name: Ing. Aleksandra Gorokhova

| | Criterion | Mark (1-4) |
|---|---|---------------|
| 1 | Overall objective achievement | 1 |
| 2 | Logical structure | 1 |
| 3 | Using of literature, citations | 1 |
| 4 | Adequacy of methods used | 1 |
| 5 | Depth of analysis | 2 |
| 6 | Self-reliance of author | 1 |
| 7 | Formal requirements: text, graphs, tables | 2 |
| 8 | Language and stylistics | 2 |

Comments and Questions:

The topic of this Master Thesis is modern, relevant and quite specific. Student started his work with a very detailed and high quality theoretical review, he has familiarized himself well with the theoretical background. The structure of the work is also very clear, consistent and with appropriate emphasis. It shows the author's thorough knowledge of the main issues in the problem.

Empirical part starts with a short introduction and explanation of author's plans. The connection between theory and empiry is strong. The used methods are able to give answer to expressed question, it has been chosen validly. The results have been interpreted consistently and at a high quality, author has also brought fresh viewpoints into the problem. Results have been compared with set goals and they are clearly and properly argued.

The total presentation was however slightly impeded by the minor shortcomings in the layout and language such as undue use of acronyms, spelling errors and typos.

My question to the author would be What is the future of BPO or BPS? How will it look like in 5, 10 or 20 years? Where is the "trend" going?

Conclusion: Master Thesis is recommended for the defense

Suggested Grade: 1-2

Prague, 18.12.2018


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Opponent